



Questions and Answers

RFQ #2019-84 Mobile App for Children First Conference

Please be advised all questions are keyed as submitted.

1. When is the proposed Event Management Mobile application expected to go live?

A. September 1, 2019

2. Has the Coalition set a pre-determined budget for this project? If so, could you please share us the same?

A. No

3. Is ELC looking for a native app or a Hybrid app?

A. Hybrid app

4. We would like to know if ELC is looking for a product/ software as a solution.

A. Yes

Or should we create an application from scratch?

B. Yes

Referring to Question 3 and 4

Does the event planning application need to be fully customized for the organization? Yes

Can a third-party application be utilized and customized to the organization liking? Is this allowed? Can the work be sub-contracted.

Or whatever solution complies fully with scope within cost efficient guidelines? See above

Would there be someone assigned in the organization to facilitate updating the system for new events?
Yes

How often will changes be made to the mobile application? Based on need

Can third party application be used? See above

What kind of technical support be needed? On call as needed

Will the need of on call support be needed? Will this be a long-term contract? Annual renewal up to 3 years

Will application training be needed? Yes

Will the developer need to update events? No

Will there be a designated individual at ELC updating the event in the application? Yes

Examples of Administrative support vs technical support

Administrative Support- participant transaction records, user profiles, registration rosters, user analytics/reporting

Technical Support- developing user accounts, uploading documents and/or presentations