



Questions & Answers

Request for Quote #2019-107

Cleaning and Disinfecting Services

Please be advised that all questions are keyed as submitted.

1. Please provide name of current vendor.

We can't disclose this information.

2. Please provide the monthly amount of current contract.

We don't set an amount, we will review the amounts based on the vendor's proposals.

3. Is the detailed cleaning a billable extra?

No, the detailed cleaning should be included in the proposal.

4. Is the vendor responsible to supply any consumables?

Yes, the vendor will be responsible to provide all consumables and chemicals.

5. Is there any stripping and waxing involved and if so is it billable?

No, no stripping and waxing will be required.

6. What are the times that service can start and what time does it end?

For some Service Centers, before business hours, starting at 7 am. and finishing not later than 9 am. and for the Offices, after business hours, usually after 5 pm. until cleaning services are done.

7. Is There a walkthrough of any of the facilities?

No.

8. How many employees does the current vendor have working on the sites?

Varies depending of the location, but no more than 50 employees per each location.

9. Are there any background checks involved?

No, since services will be provided before and/or after business hours and an ELC employee will be on site at that moment.