



Notification System RFQ # 815  
Questions and Answers

- 1) Will a decision be rendered without a demonstration and discussion by some or all of the vendors? **No demonstration necessary.**
- 2) Is it mandatory that the selected vendor can "prove" that they have a hosted solution that is completely redundant with no single points of failure? **Yes.**
- 3) Can you be more specific about the reporting requirements? **For example, the Coalition would be able to get a history on calls or surveys.**
- 4) When does Miami Dade Early Learning Coalition want to implement the selected solution? **TBD.**
- 5) Is Spanish text-to-speech required? Are other text-to-speech languages required? **Yes, Spanish and Creole.**
- 6) Are you seeking a hosted vs. a solution that would reside on your premise? **Our preference would be hosted, definitely not something residing here.**
- 7) Although you state "...quotes for the following number of contacts:" no mention is made regarding how quickly then need to be contacted. **Timing is TBD.**
- 8) Also no mention is made as to how you want to reach the "contacts" - e.g. phone, e-mail, fax, etc. **Phone system.**
- 9) Also, assuming phone, are you looking for a response back from the recipient indicating availability, etc? **Yes, with a phone system perhaps we could get a report that indicates if someone on the other end answered or an answering machine answered vs. a busy signal or wrong number.**
- 10) What do you mean by "...redundant capabilities in all the power interconnects"? **Backup system and or some type of 'second' option to send out the alerts should your 'main method' fail or become unavailable.**